

Kyle C. Gordon

D.O.B. 7th October 1980
Full driving licence - no endorsements
Non-smoker

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Education

University of Paisley - BSc Information Technology (Computer Networking)
The High School of Glasgow, Anniesland, Glasgow - 7 Standard Grades and 4 Highers

Personal Profile

A systems administrator with a wide range of Microsoft, Linux and networking experience within the computer industry. First class analytical, design and problem solving skills, with a view to maintaining the highest service standards. Excellent verbal and written skills with an unsurpassed ability to work alone or in a team. A wide range of skills, from supporting IP networks, Office applications, LTO and DAT backup systems, to server operation and maintenance, compute cluster management, helpdesk management and platform build decision making.

Major Achievements

- Recommended and implemented DNS infrastructure within the organization of 700 users
- Moved the company of 50 employees to a new build location with no interruption to production. Dealt with architects, project manager, electrical and building engineers to co-ordinate all matters relating to IT services regarding the new location prior to and during the build.
- Was part of a 2 person team to deploy network infrastructure, VoIP communications, desktops and servers to a new 100+ seat office within 5 weeks.
- Evangelised Open Source technologies and methods to the Network Services department, and promoted use and support in all offices.
- Migrated company from Windows 2000 and Exchange 2000 servers to Linux servers and utilizing Microsoft Active Directory for identity management.
- Ensured continued growth of IT facilities whilst retaining backwards availability and implementing redundancy.
- Reviewed and deployed monitoring and management systems to ensure availability of IT systems at all times
- Redeployed renderfarm cluster to aid system availability and manageability, whilst under pressure to ensure the project completed successfully without any failures.
- Documented all aspects of IT functionality in order to assist in reaching availability and manageability targets.

Career History

July 2006 - Present - Network Administrator

NHS Education for Scotland

National Health Service, Glasgow

Network Administrator with responsibility for over 250+ users within 3 regional offices in Glasgow. Liaising closely with other offices to ensure a consistent national IT framework, I am project lead for implementation of a national DNS system, patch management and testing framework, and Linux server testing and migration. Closely involved with the deployment of AV services, automated OS build and deployment services, wireless networks, ticket and issue tracking, and Open Source software solutions. I rely heavily on cluster management methodologies to manage desktops and laptops remotely, with minimal physical intervention.

From the deployment of a local office, I handled the configuration, installation and management of our integrated Cisco network and Avaya VoIP telephone network.

Responsible for a large portion of IT related purchasing and installation, dealing with multiple suppliers, contractors and service agreements.

February 2004 - July 2006 - Systems Administrator

Absolute Studios Ltd

Digital Media Center, Glasgow

Systems Administrator handling the management and maintenance of 200 Windows based computers, dedicated storage systems, and evaluation and deployment of GNU/Linux Servers. Experience gained with Veritas BackupExec, Symantec AntiVirus, Microsoft Active Directory, Exchange, Software Management and Deployment, Dynamic DNS and DHCP, Software Update Services, Automated Deployment and desktop maintenance and support. Valuable experience gained in LDAP and Kerberos based authentications systems, and integration of Open Source software solutions into a Microsoft environment.

Tasks also involved the care and maintenance of a variety of artistic software packages, and qualified hardware, and the requisite tasks involved in the smooth running of the company renderfarm. Responsible for the IT department budget, recommendations and purchases of all aspects of the computing facilities and supplies. Moved IT infrastructure to new facilities, liaising with building contractors and consultants in order to provide the correct services. Ensured UPS availability, environmental monitoring, core network, intrusion detection systems and updated acceptable use policies were prepared and ready for first use.

September 2003 - February 2004 - Advanced Unix Monitoring Specialist

Twenty4Help / Sun Microsystems

Sun Microsystems, Linlithgow

Monitoring package specialist, part of a team of 8 providing round the clock support for the NetConnect, Configuration and Service Tracker, and Utility Computing packages to Sun Microsystems global client base. Expertise gained in Solaris 9 environment, and system administration of the test environment.

January 2003 - September 2003 - Linux Support Analyst

XCalibre Communications Ltd

Kirkton Campus, Livingston

Linux Support Analyst, part of a team of five responsible for the smooth running of the datacenter and server farm. Took part in physical movement of datacenter between hosting facilities over a three day period, without losing customer focus. Supported high availability systems, system integration and monitoring. Assisted maintenance of 20,000 zonefiles and associated replication system, multiple database systems and table replication, custom Apache configurations and Exim/MySQL integration.

Projects included reconfiguration and redeployment of the Netsaint monitoring suite and upgrade to Nagios. Integration of the monitoring systems with trend analysis and alerting systems to ensure continuing customer focus.

1999 - January 2003 - Systems Administrator

Consol Suncenters Ltd

Maryhill, Glasgow

Part-time Systems Administrator for a small network (11 Windows based clients and 2 Linux based servers). Experience gained in office life and computer networks in a client-server environment. Gained knowledge of Linux in a business critical environment, and client/server systems such as Samba (including domain controllers and roaming profiles), email transports, DHCP, DNS, security policies and firewalls. Responsible for the purchase and maintenance of new hardware and associated software, including an upgrade of the entire network from 10BaseT to 100BaseTX. Also responsible for maintenance of all ISDN equipment within the facility.

Interests

Computing

At home I run a growing network of Linux and VM based Windows machines. This gigabit network also supports our distributed television system, telephony integration and home automation controls. Outwith the home, I host a variety of websites and all related services such as dns, http, imap and smtp from a variety of servers around the world. I am also an active member of the Scottish Linux User Group, providing help and support to those wishing to learn Linux.

Motorsport

I am a licensed MSA National Race and Rally Timekeeper in association with Scottish Motorsport Automatic Race Timing (SMART). The SMART team attends events to timekeep at race meeting and national rallies throughout the UK.

Vehicles

I own and maintain my own Series 3, Short Wheelbase Land Rover. It is a 2.25 litre 4 cylinder petrol, ex Bishopton Royal Ordnance Factory fire vehicle, built in August 1981. I have travelled through Europe in it with great enjoyment, and also own two other classic vehicles that I enjoy driving and taking to classic car events.

References

Available on request

September, 2008